

Monarch Landing complies with applicable state and Federal civil rights laws and does not discriminate in any of its activities on the basis of race, color, national origin, age, sexual orientation, gender identity, disability, or sex.

Monarch Landing:

- Provides free aids and services in a timely manner to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services in a timely manner to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services or other assistance, contact the Health Center Administrator at Monarch Landing, 2255 Monarch Drive, Naperville, IL 60563, or by phone at 630-548-0400.

If you believe that Monarch Landing has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Health Center Administrator, in person or by mail at 2255 Monarch Drive, Naperville, IL 60563, or by phone at 630-548-0400.

If you need help filing a grievance, the Health Center Administrator at Monarch Landing is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue, SW, Room 509F,  
HHH Building, Washington, D.C. 20201,  
1-800-368-1019, 800- 537-7697 (TDD) Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-630-690-6662

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-630-690-6662

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-630-690-6662

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-630-690-6662

**OBAVJEŠTENJE:** Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-630-690-6662

**ध्यान दें:** यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-630-690-6662 पर कॉल करें।

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-630-690-6662

**ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-630-690-6662

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-630-690-6662

**注意:** 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-630-690-6662

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-630-690-6662: 번으로 전화해 주십시오